

# Mobile PC Rescue

*Protecting YOUR Cyberworld!*  
*Sales, Repairs, Websites, Hosting,*  
*Photography & more...*



These Conditions of Sale are for **business** customers only.

We only do business under these Conditions of Sale. If you don't agree with any part of these terms, then we will shake hands and move on.

## **PRELIMINARY**

Before work commences, we will need all artwork and logos for your company, so we can ensure that they are good enough quality to be placed on the website. If you do not have artwork or the logos require a rework this will be charged at our standard hourly rate. All updates and changes **MUST** be sent via email and not by SMS (Mobile Phones). We request this so all requests can be archived and easily retrieved if required.

## **PAYMENT**

We only accept payment by bank transfer. **All invoices must be paid within 7 days.**

Please note we do not offer any credit terms.

## **WEBSITES & DOMAINS**

When you "buy" a domain, you only rent that name for a set period of time from Nominet, through my company and another 3<sup>rd</sup> party hosting company who own all the servers etc.

A **50%** deposit must be paid **before** work commences on websites plus the cost of the domain (currently £95 for a co.uk). This is to cover costs and time setting up the servers etc as well as time spent designing the site. If for any reason the site is not completed within the allotted time period (Usually 2 months) then it is up to Mobile PC Rescue as to whether the project is worth completing or not, and the price will go under review. This is simply to stop people dragging site design on for months and months. (I am sorry to say this happened several times, hence this rule).

**All deposits are NON REFUNDABLE!**

If the site is scrapped and no further monies are received, then all the work WE have done remains the property of Mobile PC Rescue.

Websites remain the property of Mobile PC Rescue until payment is made in **FULL** for the completed work. Once full payment is made all images, documents etc pertaining to the site will be given to the owner if requested.

## **TRANSFERS & CLOSURES**

The domains can be transferred to a 3<sup>rd</sup> party host, and this incurs an administration fee of £85 + any outstanding invoices for domains and emails paid in advance. This admin fee covers time and phone calls to the relevant parties to ensure a smooth transition and as little downtime as possible (usually 72 hours MAX but some hosts can stretch this out a little longer).

Your website and emails will need to be backed up, this will be your responsibility, on the final day of registration we will remove the domain from our servers, this includes all websites and emails. **WE WILL NOT BE HELD RESPONSIBLE FOR ANY DATA LOSS.**

Nb. Some sites are paid for every 2 years although we invoice annually, when this occurs you will be billed for the remaining time on your domain. You can do a WHOIS to find out if you're site is paid up for extra years.

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## **CLOSURE**

If you wish to close your site, please notify us **12 weeks** before the domain is due for renewal as the automated systems will renew the domain for you and you will be charged for another year. This is out of our hands and is a fully automated system.

## **Current Domain Costs**

Domain Hosting

£95 PA for .co.uk & £110 PA for .com – we do offer many other suffixes and prices vary depending on the .suffix, ask us for a price if you need a special domain like .Pro etc.

Advanced Email (with 2Gb Storage, roaming SMTP)

£45 PA

MS Exchange Email 50Gb (Syncs Calendar, contacts and emails to multiple devices)

£135 PA

MS Exchange Email 100Gb (Syncs Calendar, contacts and emails to multiple devices)

£200

## **Telephone Calls**

We sometimes record telephone calls for legal purposes.

## **Questions?**

If you have any questions, please call or contact us through our website.

Kind Regards

**Steve Procter**

Managing Director

[www.mobilepcrescue.co.uk](http://www.mobilepcrescue.co.uk)